

Creating a VPN connection in Windows 7

Before configuring a VPN connection, in the user tree, open the card of the required user and set the **Allow remote access via VPN** flag. To do this, go to the **Users -> User & Group** section.

General

Quota

IP and MAC authorization

Username

Jane Smith

Login

jsmith

Found in a group

Head

Operations

Change password

Delete

Additional settings

☐ Deny access

☒ Allow remote access via VPN

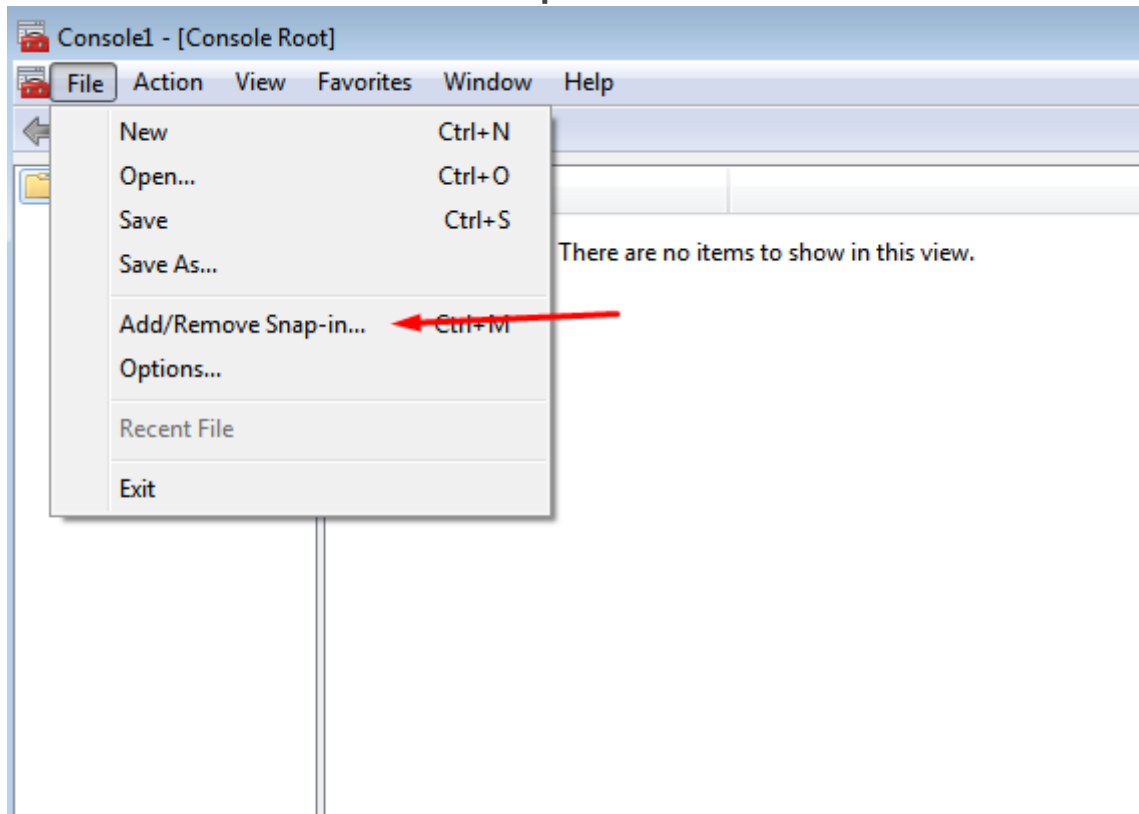
Save

Creating a VPN connection in Windows 7

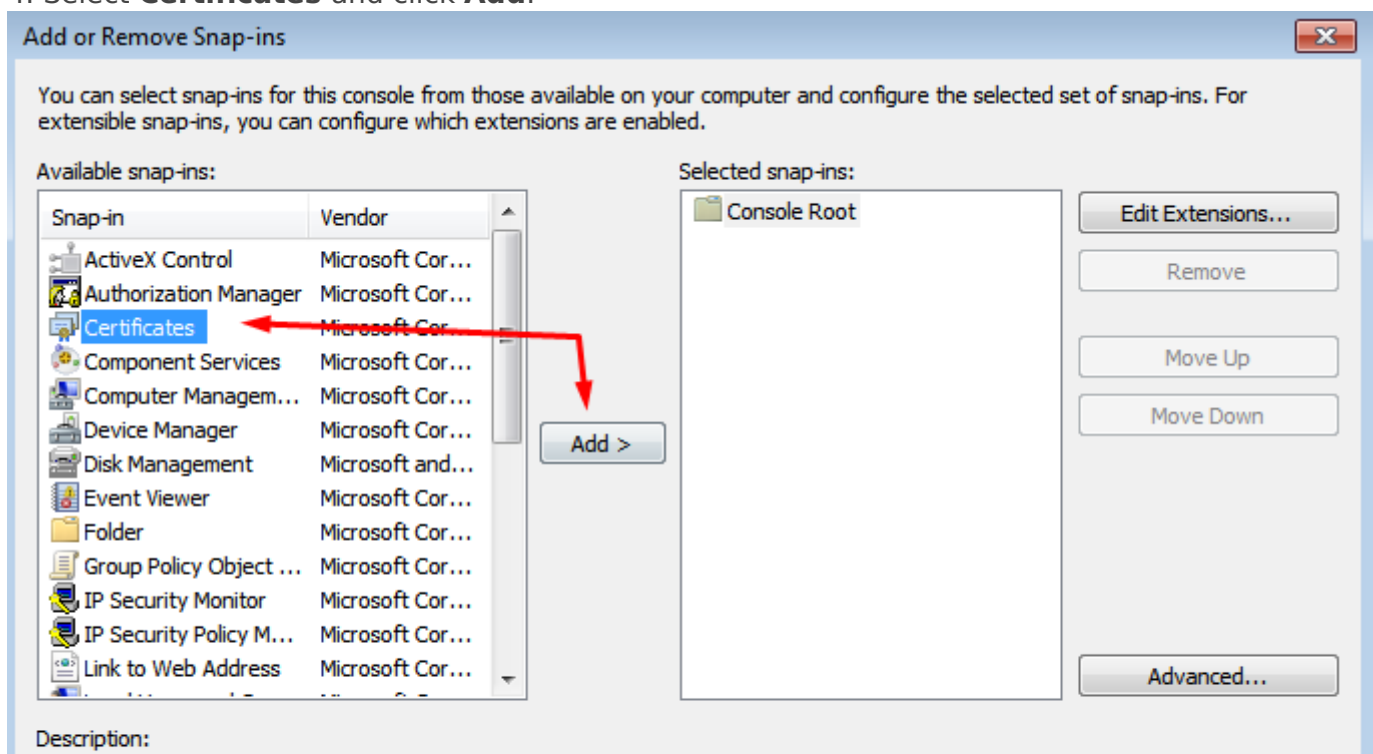
L2TP IPsec clients behind the same NAT may experience connectivity issues if there is more than one. **Instructions** can help solve the problem. We recommend using IKEv2 IPsec instead of L2TP IPsec.

Before creating a VPN connection for SSTP, L2TP, and IKEv2 protocols, you must install the root certificate locally on the computer:

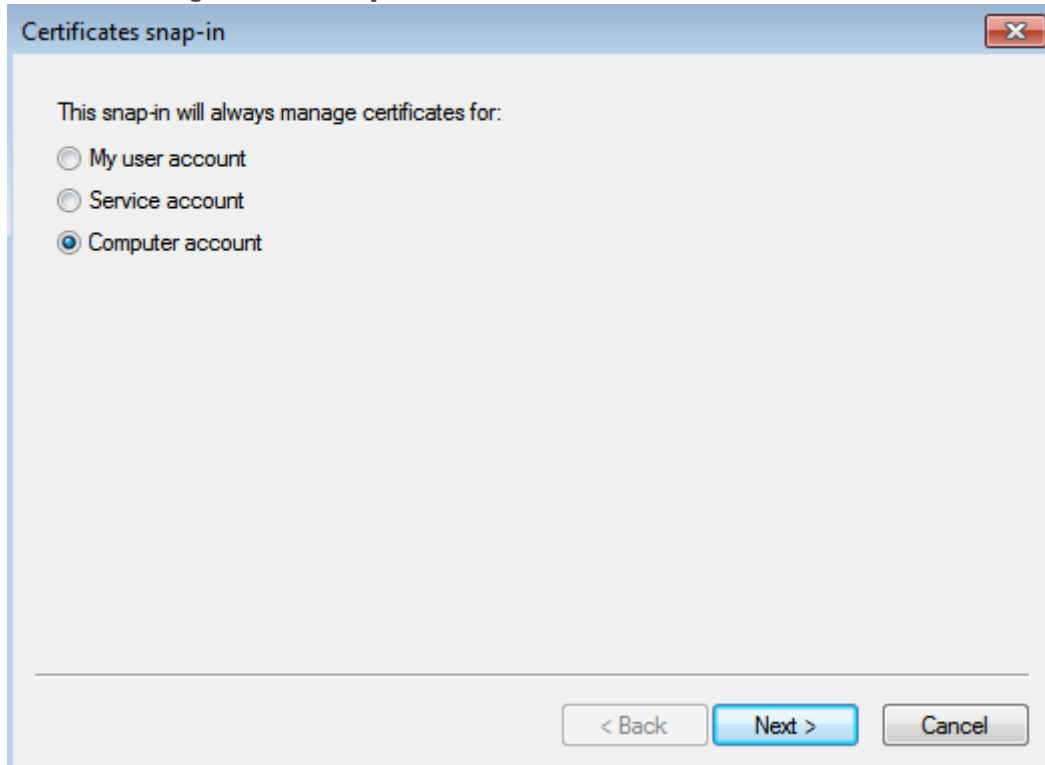
1. Download the Let's Encrypt root certificate from <https://letsencrypt.org/certs/isrgrootx1.pem>;
2. Click **Start**, find and run mmc.exe;
3. Click **File -> Add or Remove Snap-in**:



4. Select **Certificates** and click **Add**:



5. Set the flag in the **computer account** line, click **Next -> Finish -> OK**:

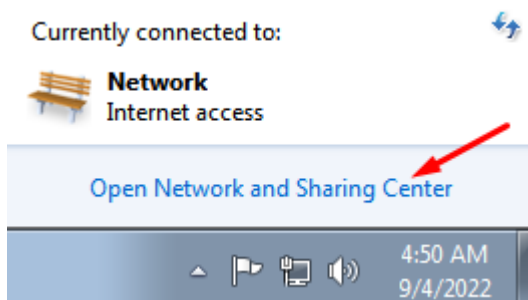


6. The **Certificates (local computer)** item will appear in the Console window:

- Select it and right-click on **Trusted Root Certification Authorities**;
- Next **All tasks -> Import**
- In the **Certificate Import Wizard** window, click **Next -> Browse -> Select the one you downloaded in step 1 -> Next -> Next -> Finish**.

Create a VPN connection

1. Select **Network -> Network and Sharing Center**:



2. Click **Set up a new connection or network**:

The screenshot shows the Windows Network and Sharing Center window. The title bar indicates the path: << Network and Internet >> Network and Sharing Center. The main content area is titled "View your basic network information and set up connections". It displays a diagram showing the connection path from the computer (WIN-F38P0I0P3O5) to the Network, and then to the Internet. Below this, it shows "View your active networks" with a "Network" icon labeled "Public network". To the right, it shows "Access type: Internet" and "Connections: Local Area Connection". A red arrow points to the "Set up a new connection or network" link under the "Change your networking settings" section. The left sidebar contains links for "Control Panel Home", "Change adapter settings", "Change advanced sharing settings", and "See also" (HomeGroup, Internet Options, Windows Firewall).

Control Panel Home

Change adapter settings

Change advanced sharing settings

See also

HomeGroup

Internet Options

Windows Firewall

View your basic network information and set up connections

WIN-F38P0I0P3O5 (This computer)

Network

Internet

See full map

View your active networks

Network

Public network

Access type: Internet

Connections: Local Area Connection

Connect or disconnect

Change your networking settings

[Set up a new connection or network](#)

Set up a wireless, broadband, dial-up, ad hoc, or VPN connection; or set up a router or access point.

[Connect to a network](#)

Connect or reconnect to a wireless, wired, dial-up, or VPN network connection.

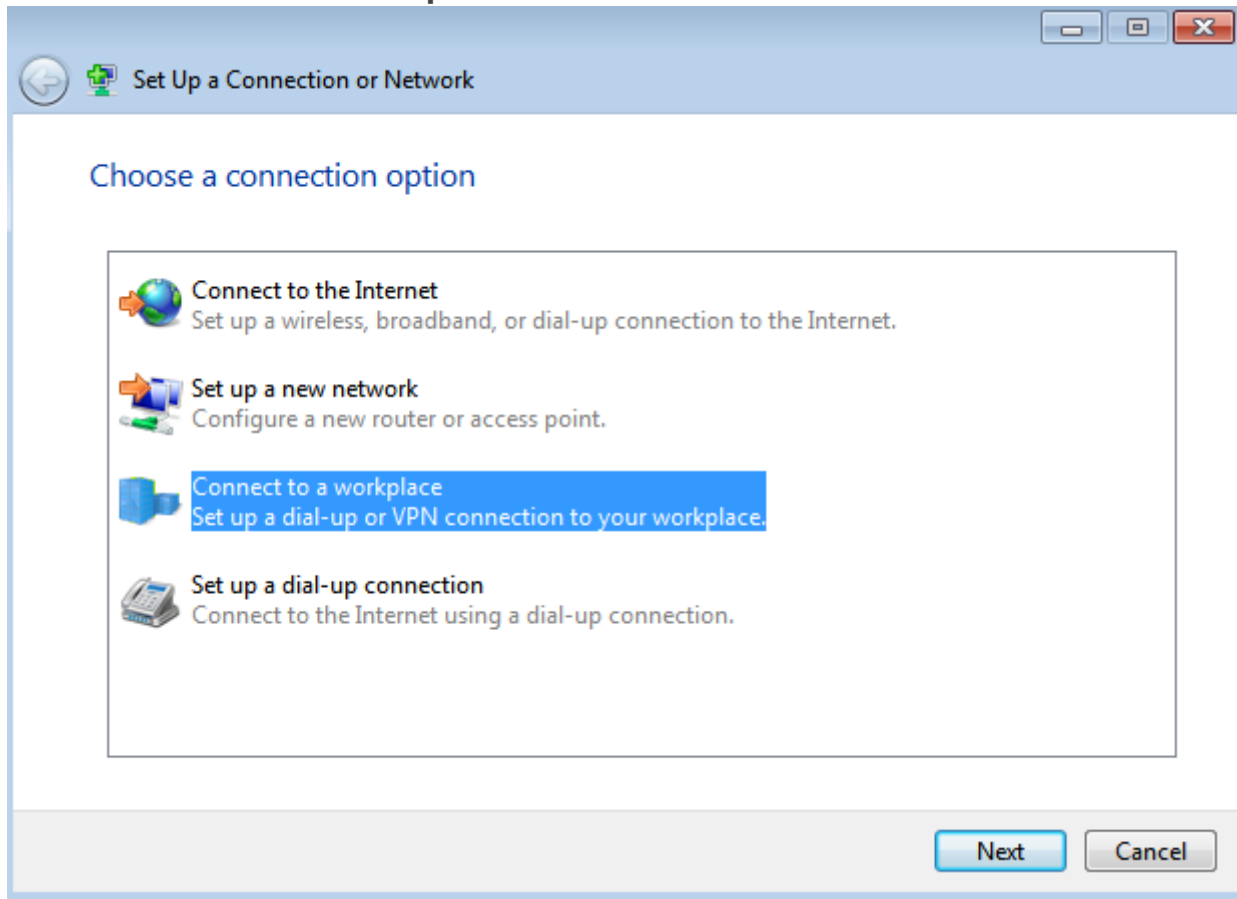
[Choose homegroup and sharing options](#)

Access files and printers located on other network computers, or change sharing settings.

[Troubleshoot problems](#)

Diagnose and repair network problems, or get troubleshooting information.

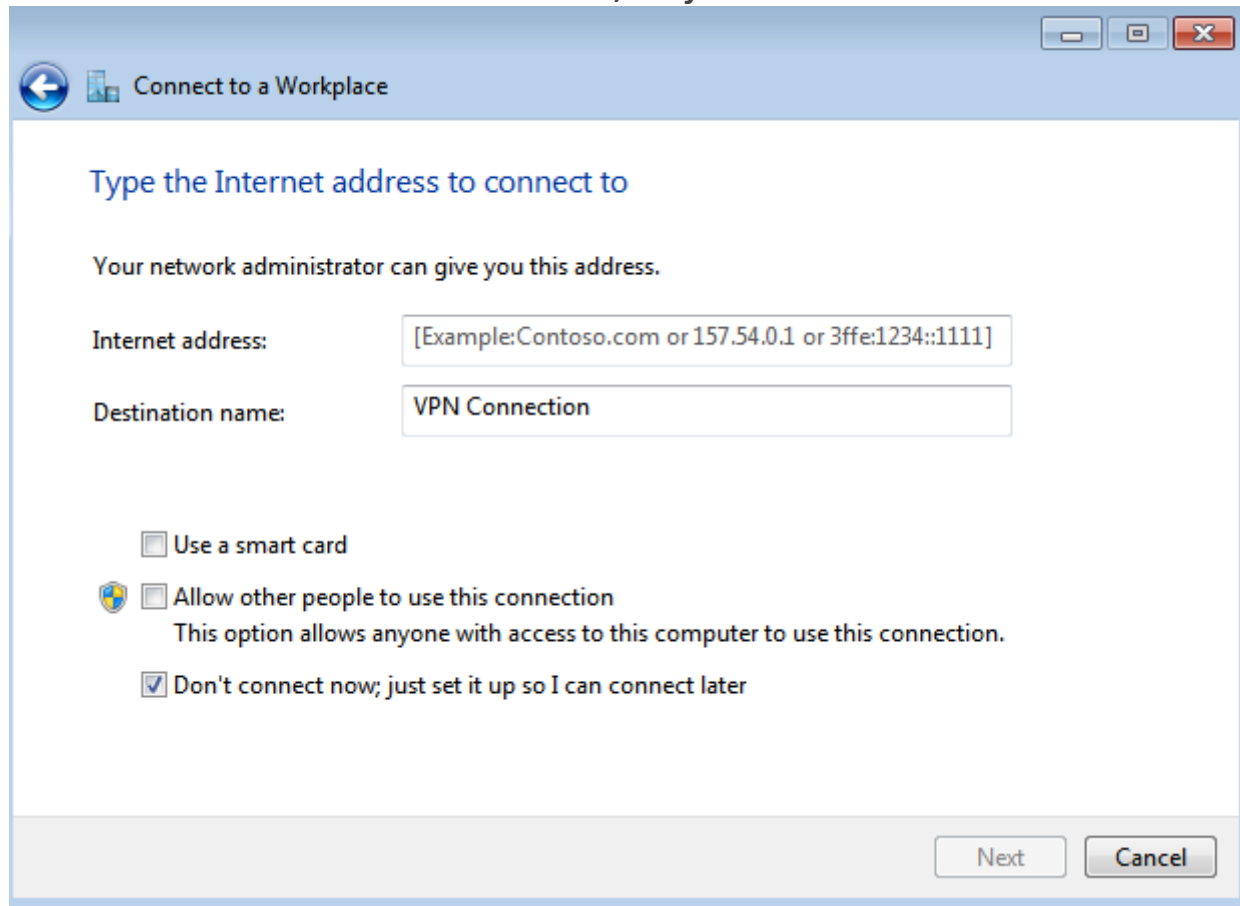
3. Select **Connect to a workplace** and **Next**:



4. Click **Use my internet connection (VPN)** and fill in the following fields:

- **Internet address** - enter the name of the VPN server, for example, vpn.test.com
- **Destination name** - write an arbitrary name for the connection

Set the checkbox to **Do not connect now, only install to connect in the future**



Connect to a Workplace


Type the Internet address to connect to

Your network administrator can give you this address.

Internet address: [Example:Contoso.com or 157.54.0.1 or 3ffe:1234::1111]

Destination name: VPN Connection

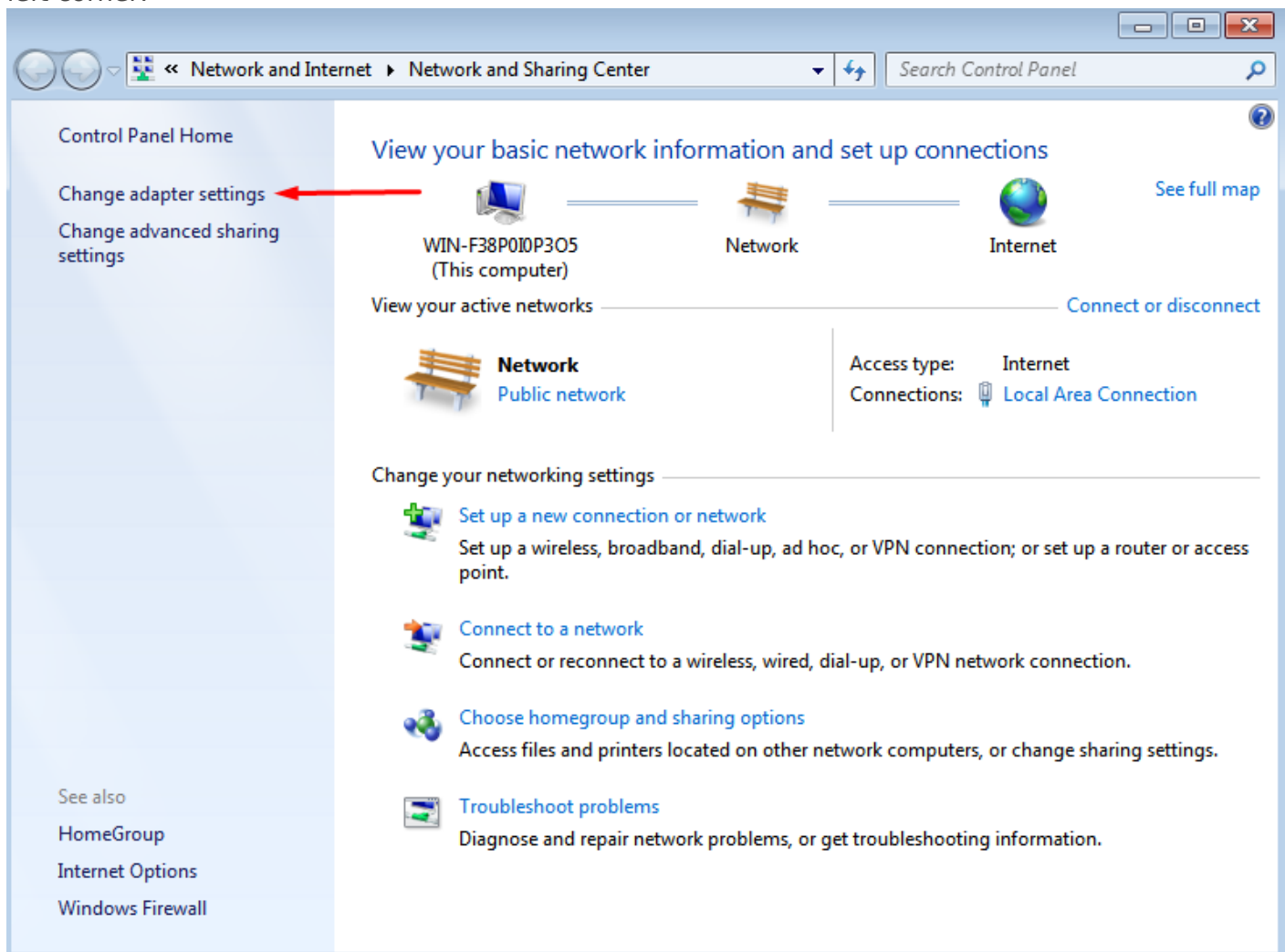
☐ Use a smart card

 ☐ Allow other people to use this connection
This option allows anyone with access to this computer to use this connection.

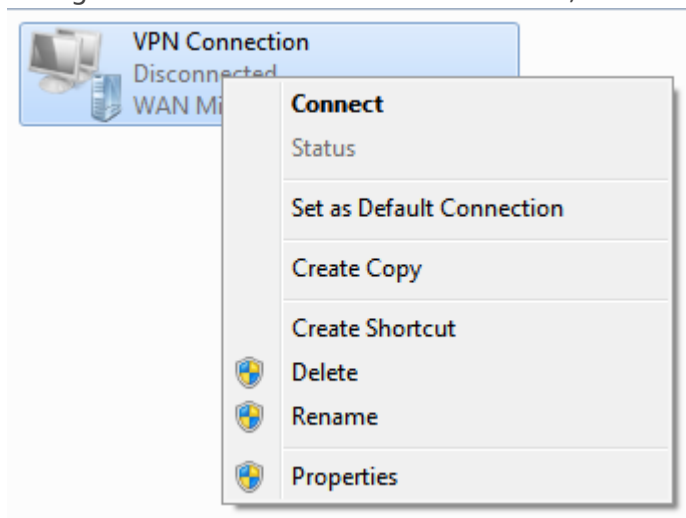
☒ Don't connect now; just set it up so I can connect later

Next Cancel

5. In the **Enter username and password** window, fill in the appropriate fields;
6. Click **Create**, then **Close**;
7. In the **Network and Sharing Center** window, select **Change adapter settings** in the upper left corner:



8. Right-click on the created connection, and select **Properties**:



9. In the window that opens, do the following:

- On the Network tab, uncheck all items except Internet Protocol Version 4

- On the Security tab:
 - in the VPN type line, select the desired connection type
 - in the Data encryption line, select mandatory (turn off if there is no encryption)
 - in the Authentication line, select Allow the following protocols
 - leave the flag only in the Microsoft CHAP protocol version 2 (MS-CHAP v2)

If necessary, fill in **Additional properties**

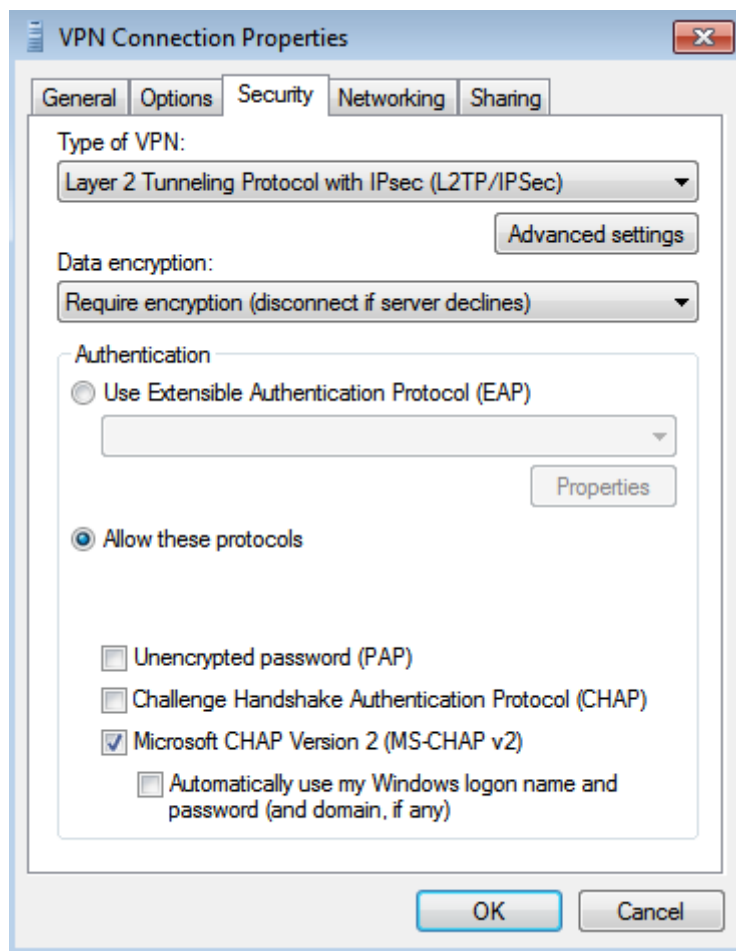
10. Click **OK** and close the **Network and Sharing Center**;
11. In the tray, click **Network**. A window will open with the created VPN connection;
12. Right-click on the connection and select **Connect**.

VPN connection errors

If a VPN connection using IPsec protocols in Windows is automatically terminated after 7 hours and 45 minutes and a "Group policy mapping" error or error 13868 occurs when connecting via IKEv2.

To restore the connection, the following actions are suitable:

1. Reconnect. In this case, the connection will be restored, but after 7 hours and 45 minutes, it will be automatically disconnected again. If you do not want the connection to be terminated automatically, follow the steps from the following paragraph.
2. Make changes to the registry:
 - Open the **Registry editor**.
 - Follow the path
`HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\RasMan\Parameters`
 - Right-click on the parameter **NegotiateDH2048_AES256** and click **Change**.
 - In the **Value** line, specify value 1:



- Click **OK**.
- Restart Windows.

If there is no parameter named **NegotiateDH2048_AES256**, then create it. To do this:

- Right-click on the free registry space in **Parameters** and select **Create -> DWORD**
- Set the name **NegotiateDH2048_AES256**.
- Right-click on the created file and select **Change**
- In the **Value** line, specify value 1
- Click **OK**.

3. Restart Windows.

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If you do not want Internet traffic to go to external resources through SafeUTM after connecting via VPN, then in the properties of the VPN connection **Network / Internet Protocol TCP / IP version 4 / Advanced**, uncheck **Use the default gateway on the remote network**. Next, to access computers behind SafeUTM, manually enter routes.

Revision #5

Created 27 August 2022 21:43:30 by Val Redman

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