How to Restore Access to SafeUTM

If you lose the Administrator's password, you can reset it if you have physical access to the server.

To do this, follow these steps:

1. Reboot the server. When the GRUB bootloader menu appears with the choice of the Linux kernel to boot the system, press **E** on the keyboard.

Memory test	
UTM-SAFEDNS	13.0 build 508 - utm_752724/root_one
Reboot Into	Firmware Interface

2. The kernel parameters window opens with the possibility of editing. Add the text p=1 as in the screenshot below:



- 3. Press the **Enter**.
- 4. After reloading the system again, a window for creating an administrator's account will appear. Set a new administrator's username and password.



Requirements for creating an administrator's password:

- The minimum password length is 12 characters.
- Lowercase and uppercase Latin characters.
- Digits
- Special characters (! # \$ % & ' * +, etc.).

If the password does not meet the requirements of the security policy, an error window will open. You need to click "OK" and enter a new password, taking into account the requirements for creating passwords.

Type new password and press Enter. Type 'b' and press Enter to go back. # Input error: Password is not strong enough or contains prohibited characters. Password must be at least 10 characters long, contain upper and lower case characters, numbers and special characters. #

If, when creating a new administrator's username, it matches the previous one, an error window will open. Create a different administrator's username.

Type new login and press Enter.	
# admin	
Type new password and press Enter.	
Type 'b' and press Enter to go back. #	
Repeat password and press Enter.	
Type 'b' and press Enter to go back. #	
Error occurred: Failed to create administrator's account. Press any key to return the main menu. _	

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