

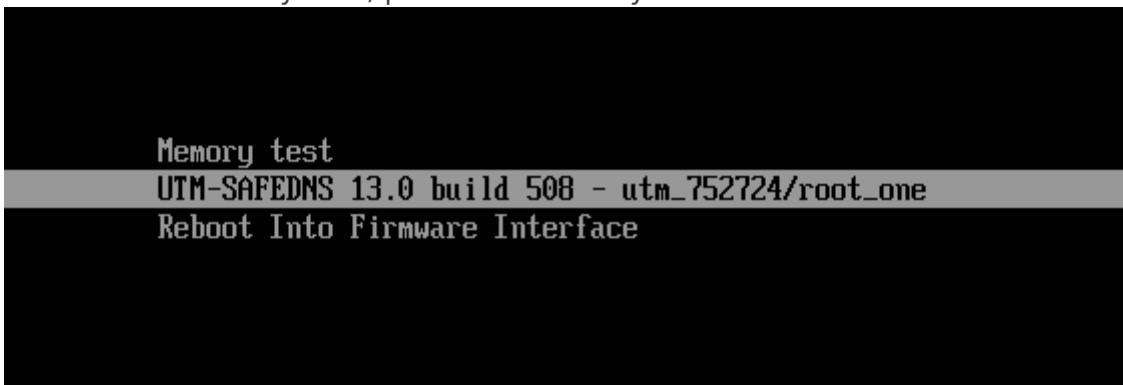
# How to Restore Access to SafeUTM

If you lose the Administrator's password, you can reset it if you have physical access to the server.

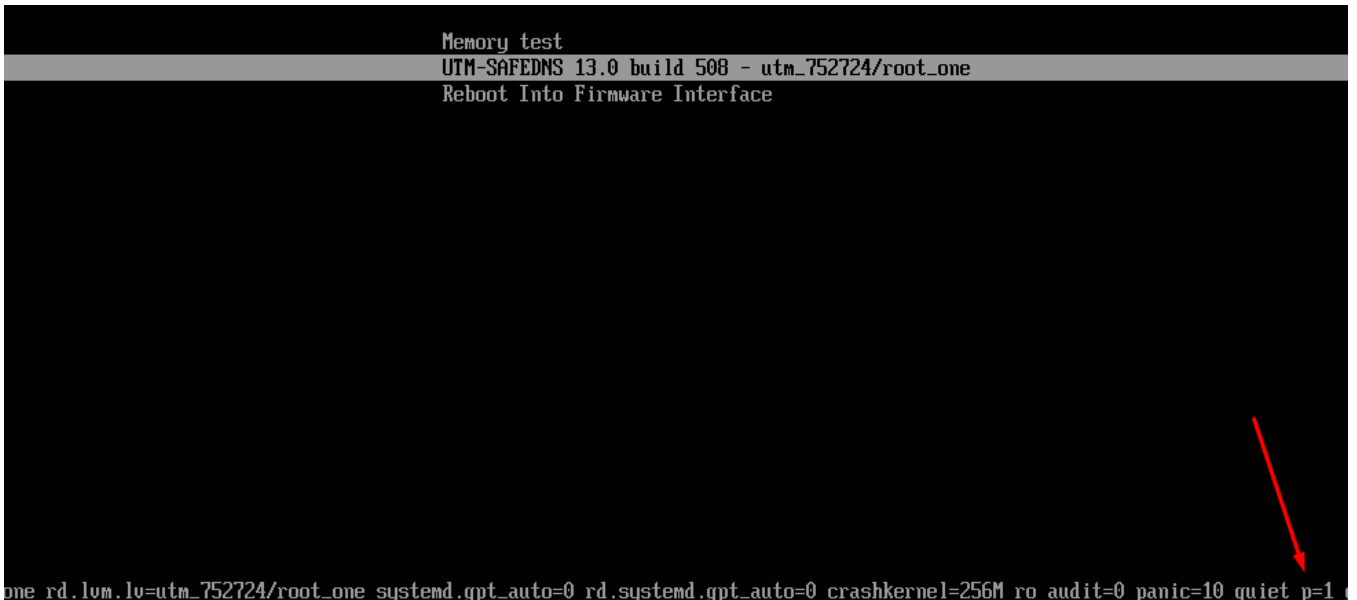
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To do this, follow these steps:

1. Reboot the server. When the GRUB bootloader menu appears with the choice of the Linux kernel to boot the system, press **E** on the keyboard.



2. The kernel parameters window opens with the possibility of editing. Add the text `p=1` as in the screenshot below:



3. Press the **Enter**.
4. After reloading the system again, a window for creating an administrator's account will appear. Set a new administrator's username and password.

```
UTM-SAFEDNS 13.0 build 508
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Create the administrator's account.

Type new login and press Enter.

#
```

Requirements for creating an administrator's password:

- The minimum password length is 12 characters.
- Lowercase and uppercase Latin characters.
- Digits
- Special characters (! # \$ % & ' \* +, etc.).

If the password does not meet the requirements of the security policy, an error window will open. You need to click "OK" and enter a new password, taking into account the requirements for creating passwords.

```
Type new password and press Enter.

Type 'b' and press Enter to go back.
#
Input error: Password is not strong enough or contains prohibited characters.
Password must be at least 10 characters long, contain upper and
lower case characters, numbers and special characters.

#
```

If, when creating a new administrator's username, it matches the previous one, an error window will open. Create a different administrator's username.

```
Type new login and press Enter.

# admin

Type new password and press Enter.

Type 'b' and press Enter to go back.
#

Repeat password and press Enter.

Type 'b' and press Enter to go back.
#

Error occurred: Failed to create administrator's account.
Press any key to return the main menu.

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```

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