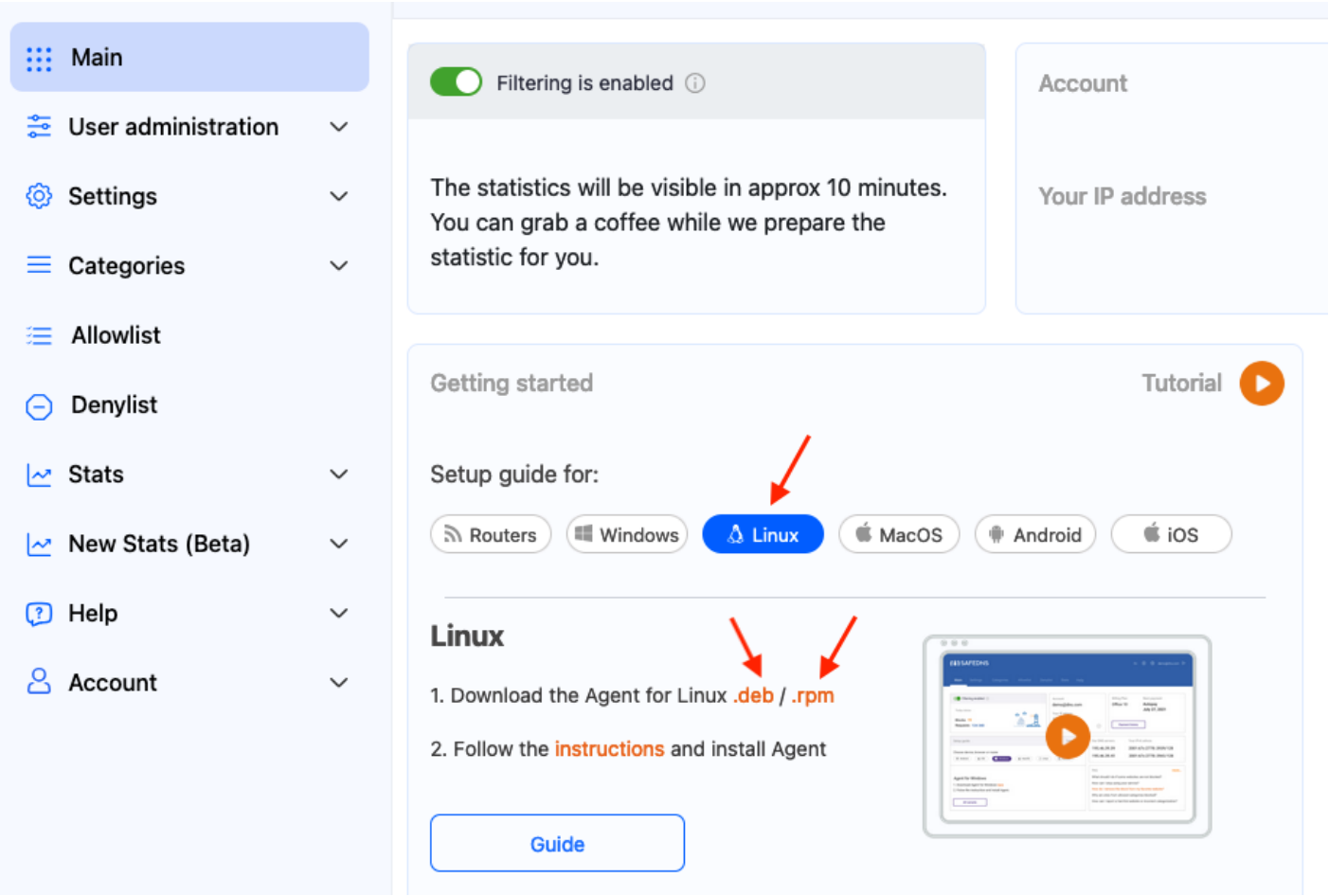
SafeDNS Agent for Linux Setup

> Installation requirements: Debian 9, Ubuntu 18–22, PopOS, CentOS 7.
> The Agent is available on the following billing plans: **Safe Family, Pro, Pro Plus,** and archived **Safe@Home, Safe@Office**.

Getting Started

1. Log in to your SafeDNS account with your registration email and password.

2. Navigate to the **Getting Started** tab on the main page of the **Dashboard** and select the Linux button. Choose and download the needed package: .**rpm** or .**deb**.



.rpm package

Use the following command for the installation from the Terminal app:

```
sudo rpm -Uvh /home/user/Downloads/safedns-agent-1.3.1-x86_64.rpm
```

Please note, that the path to the file and/or package name might be different.

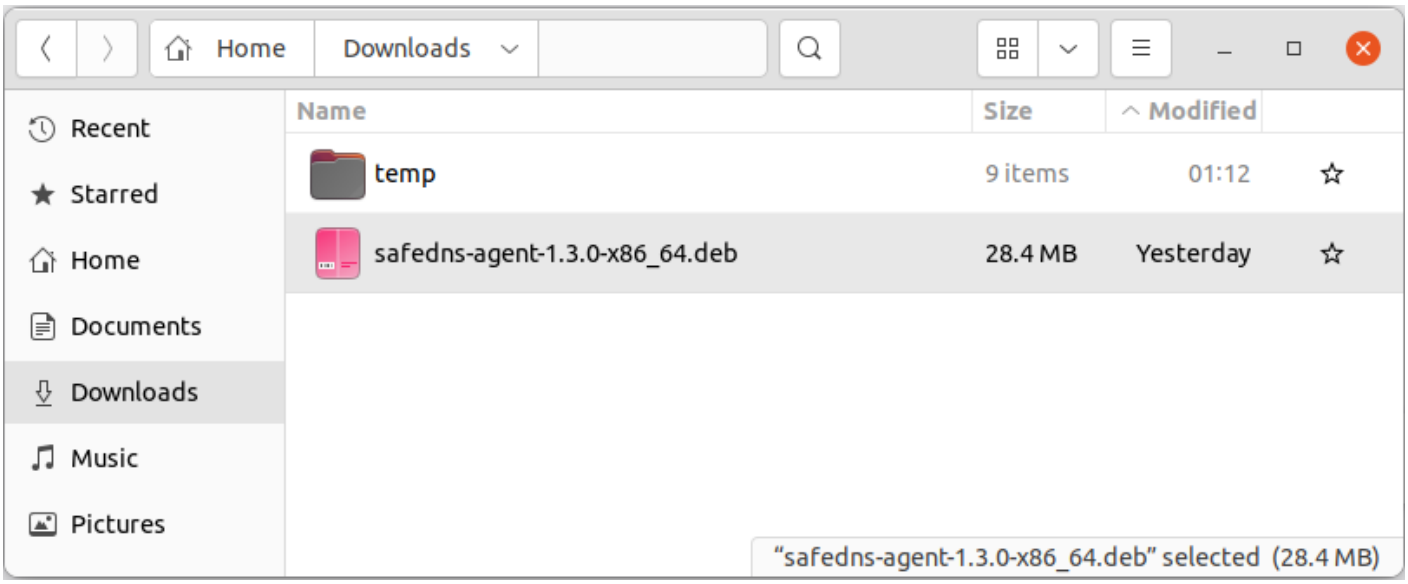
.deb package

> For experienced users. You can use this command to install from the Terminal app:

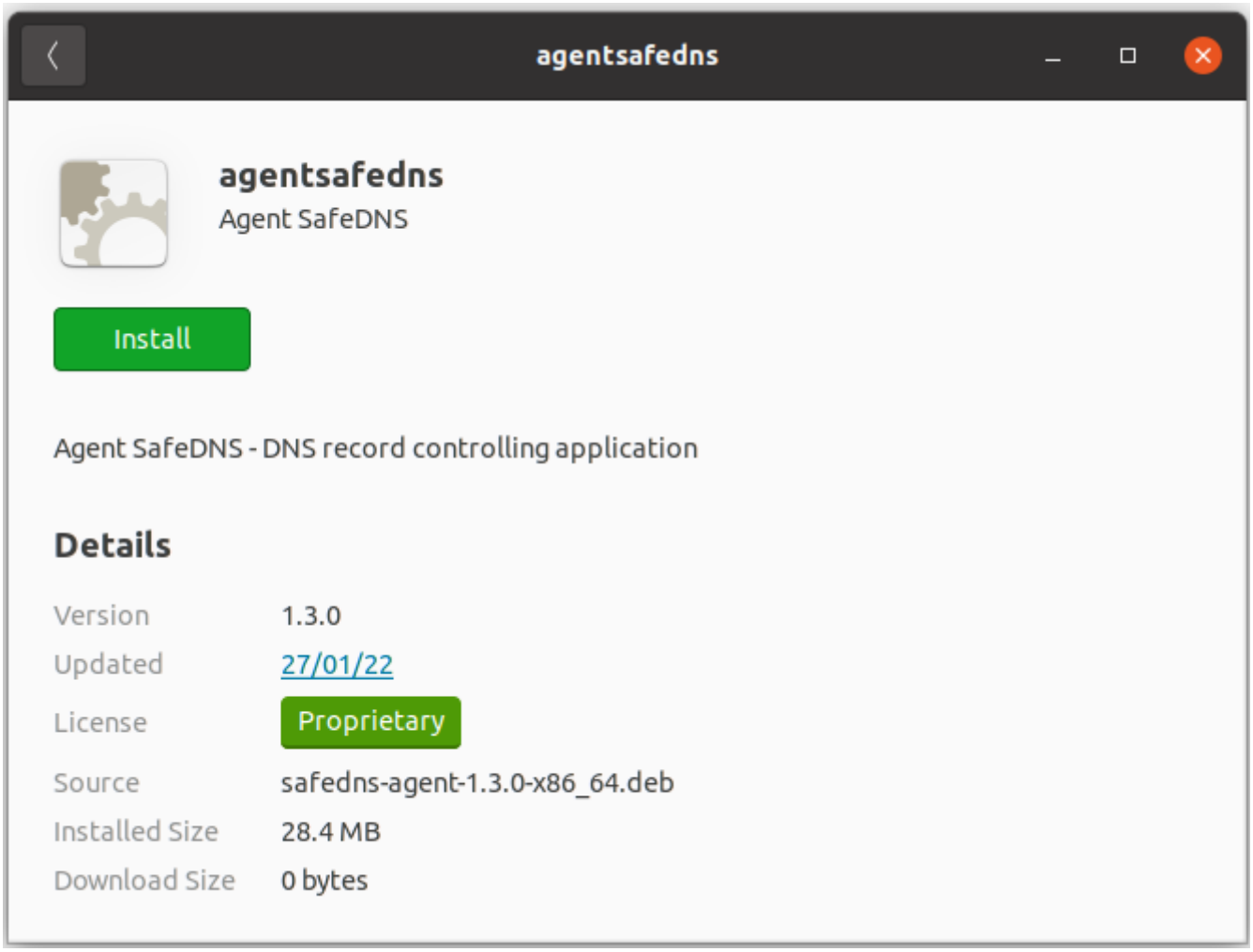
```
sudo dpkg -i /home/user/Downloads/safedns-agent-1.3.1-x86_64.deb
```

Please note, that the path to the file and/or package name might be different.

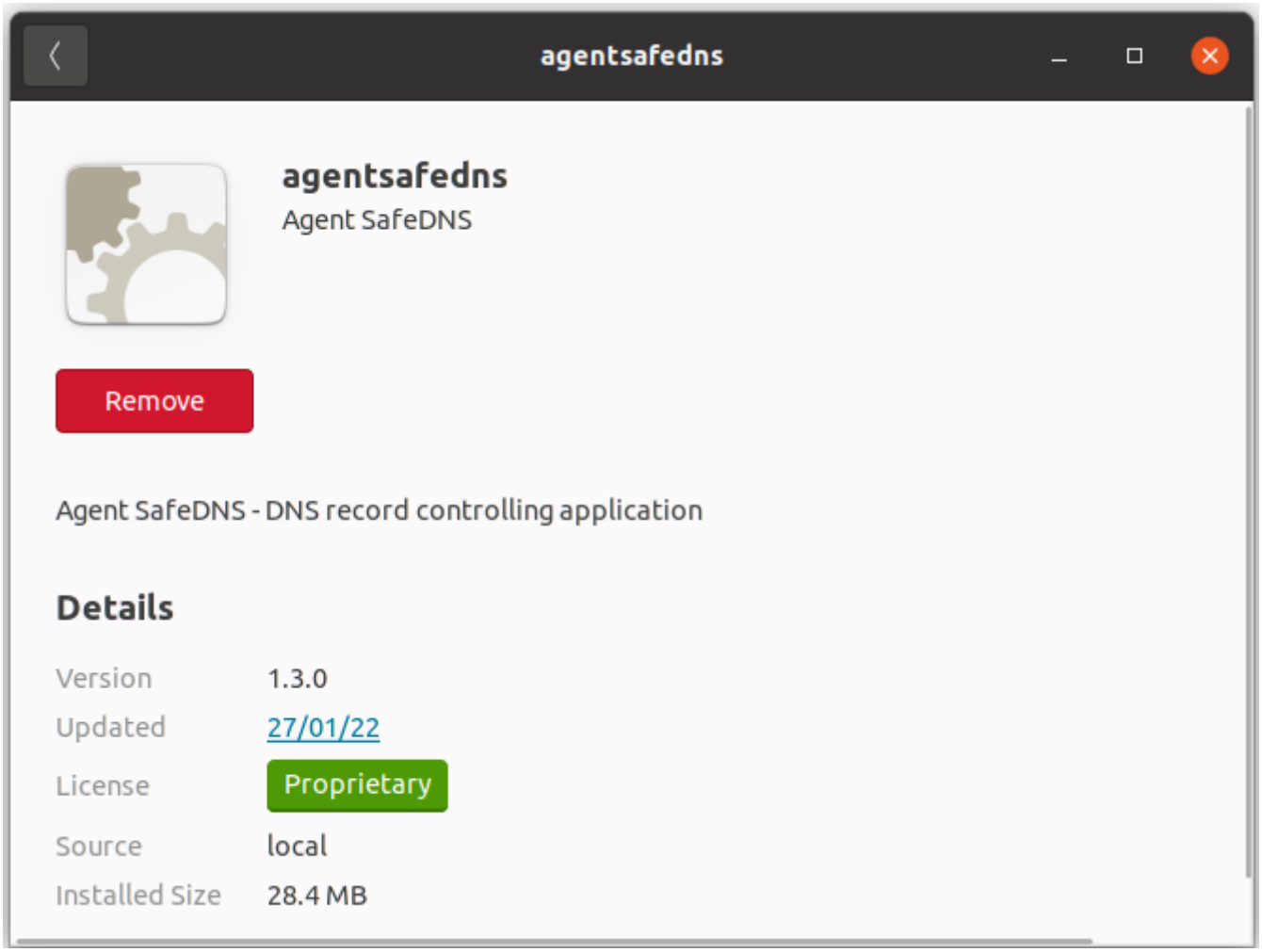
1. Open the “Downloads” folder:



2. Run the downloaded file and install the Agent. Enter the Admin password if prompted.



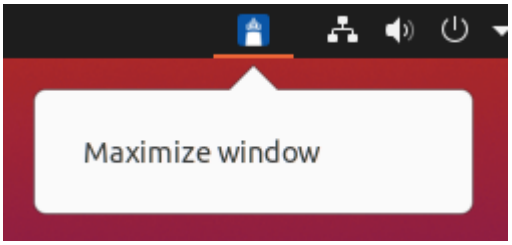
3. You will see the following window once the installation finishes:



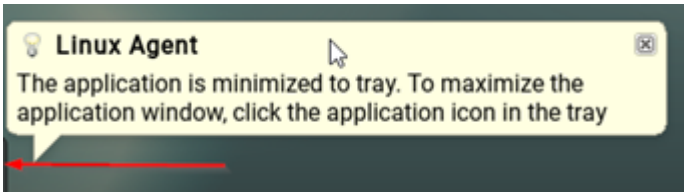
Agent Setup

1. **Restart your system.** The Agent icon will appear in the system tray.

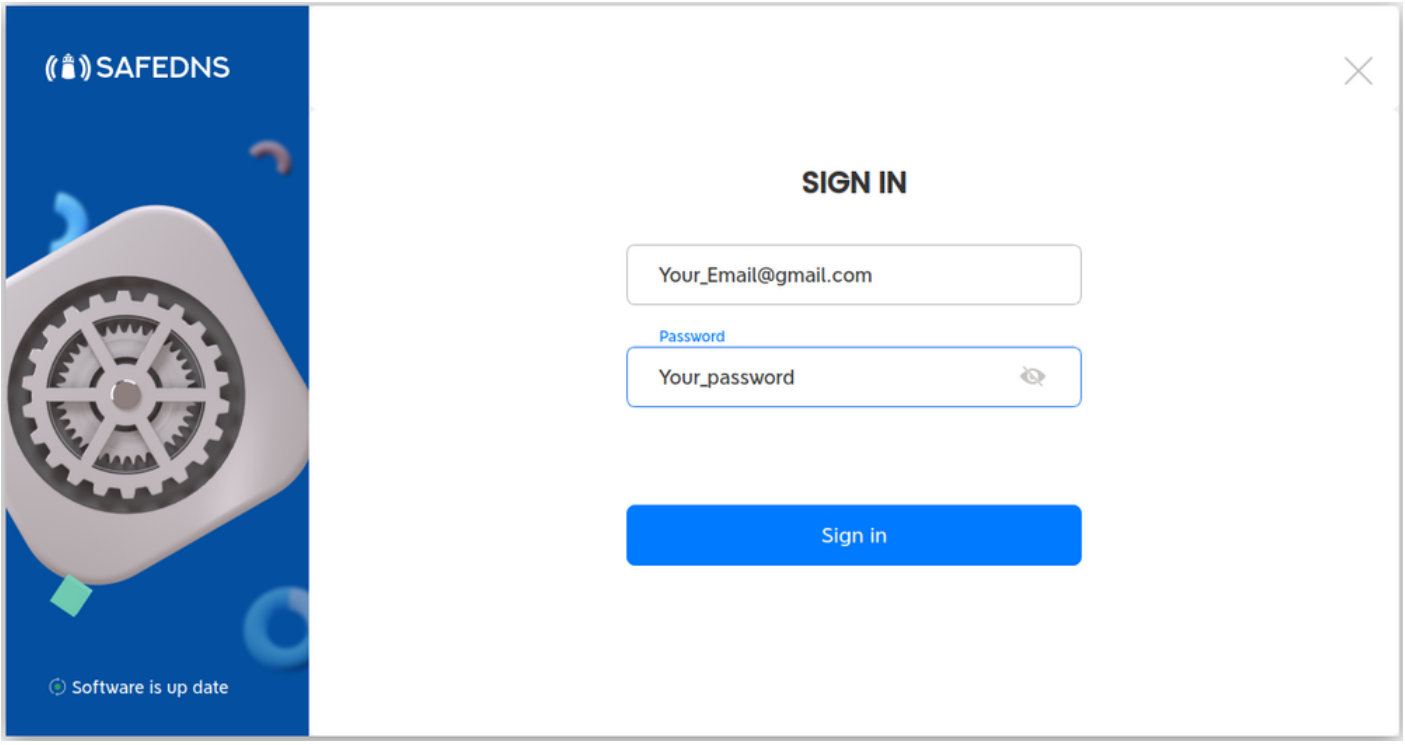
2. Open the Agent by clicking on the icon in the system tray.



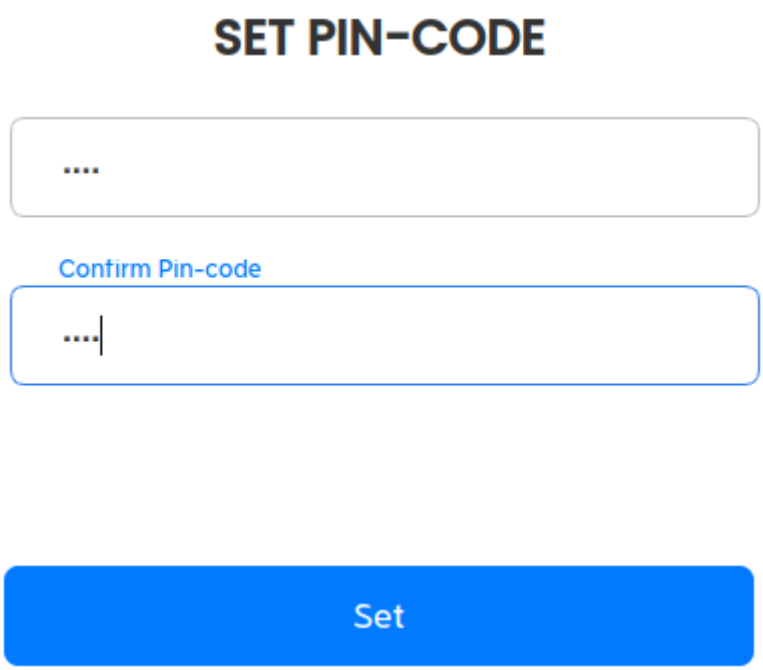
!On **Debian 9,** click on the black line in the bottom right corner, if the tray icon is hidden.



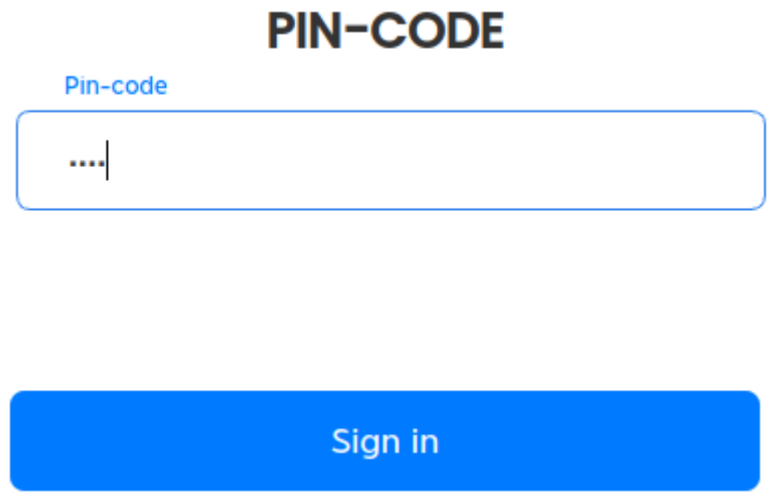
3. Enter your SafeDNS account credentials in the opened window.



4. Set up the security PIN that will be used later to restrict access to the Agent:



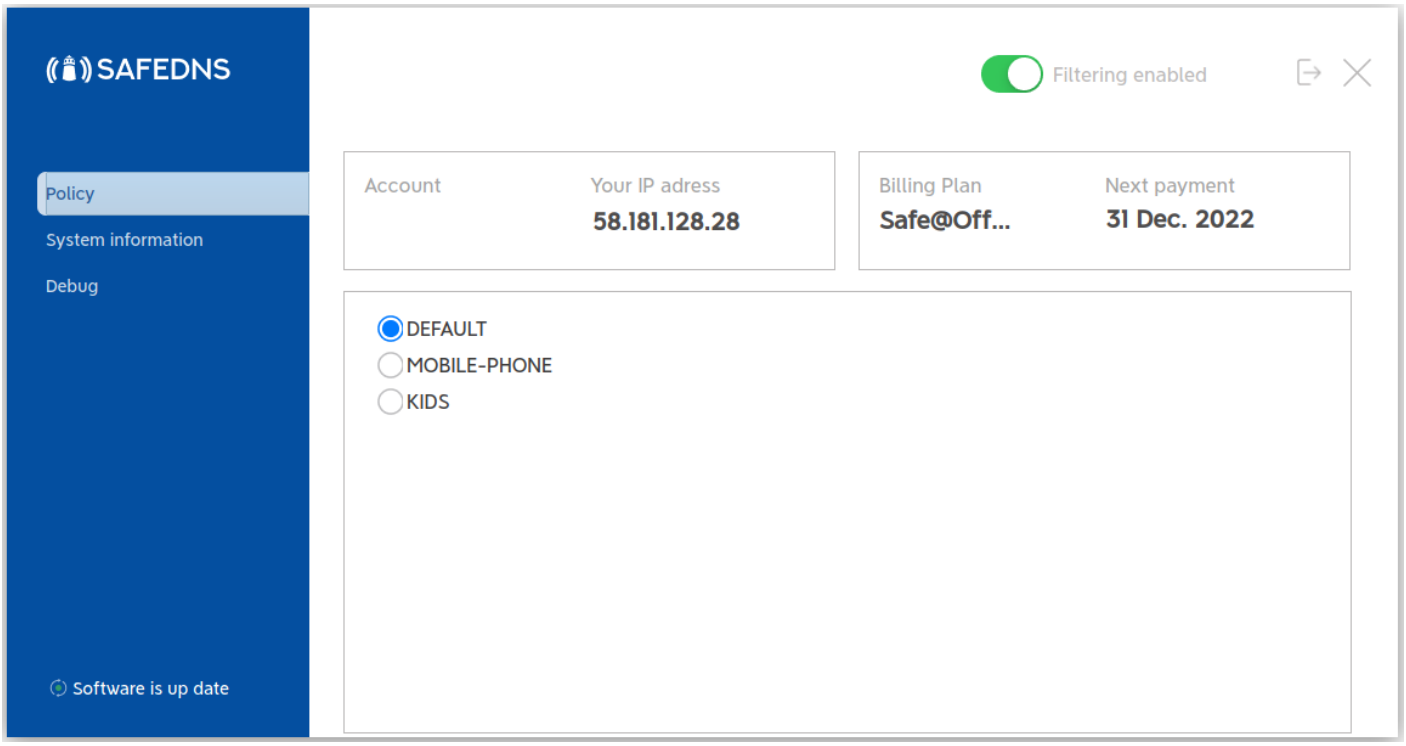
5. Enter the PIN once again to sign in to the Agent:



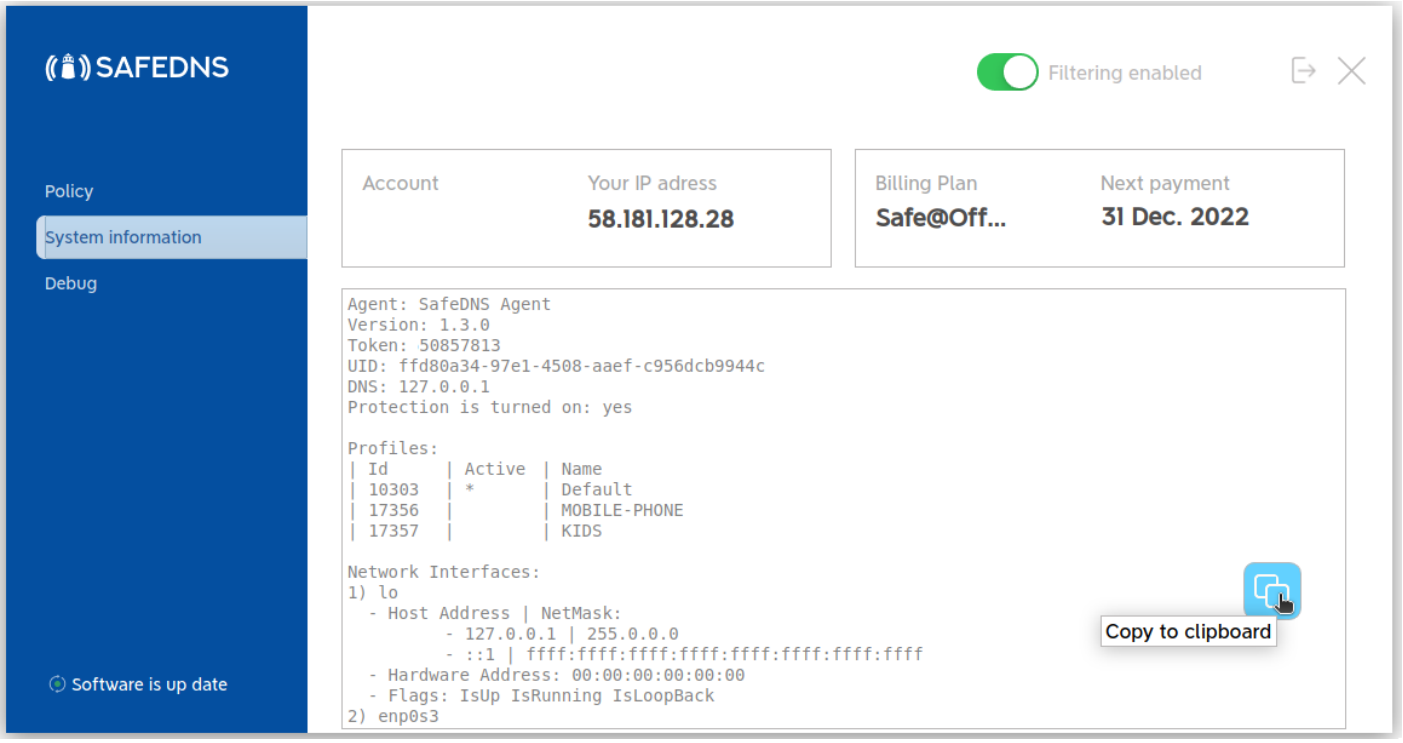
Agent Overview

The main window of the Agent. Here you can view your account information, current IP address, your Billing Plan, and Subscription expiration date.

Use the Policy menu to view and change the current filtering Policy.



The system information menu shows brief information about the Agent, current filtering policies, and the network interfaces. The information in this menu can be copied to the clipboard by clicking the "Copy to clipboard" button.



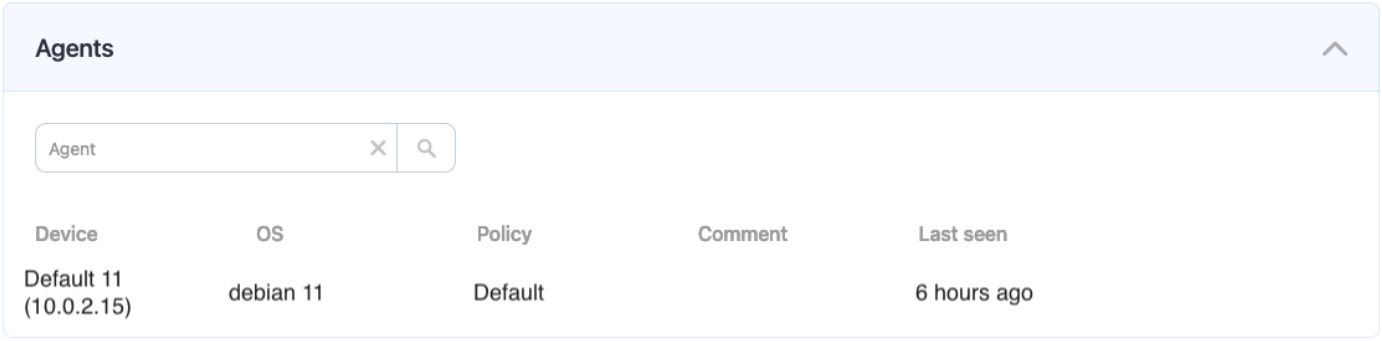
The Debug menu displays the results of the diagnostic commands that are required in case of troubleshooting. To send the debug information to SafeDNS, click the "Send report" button.



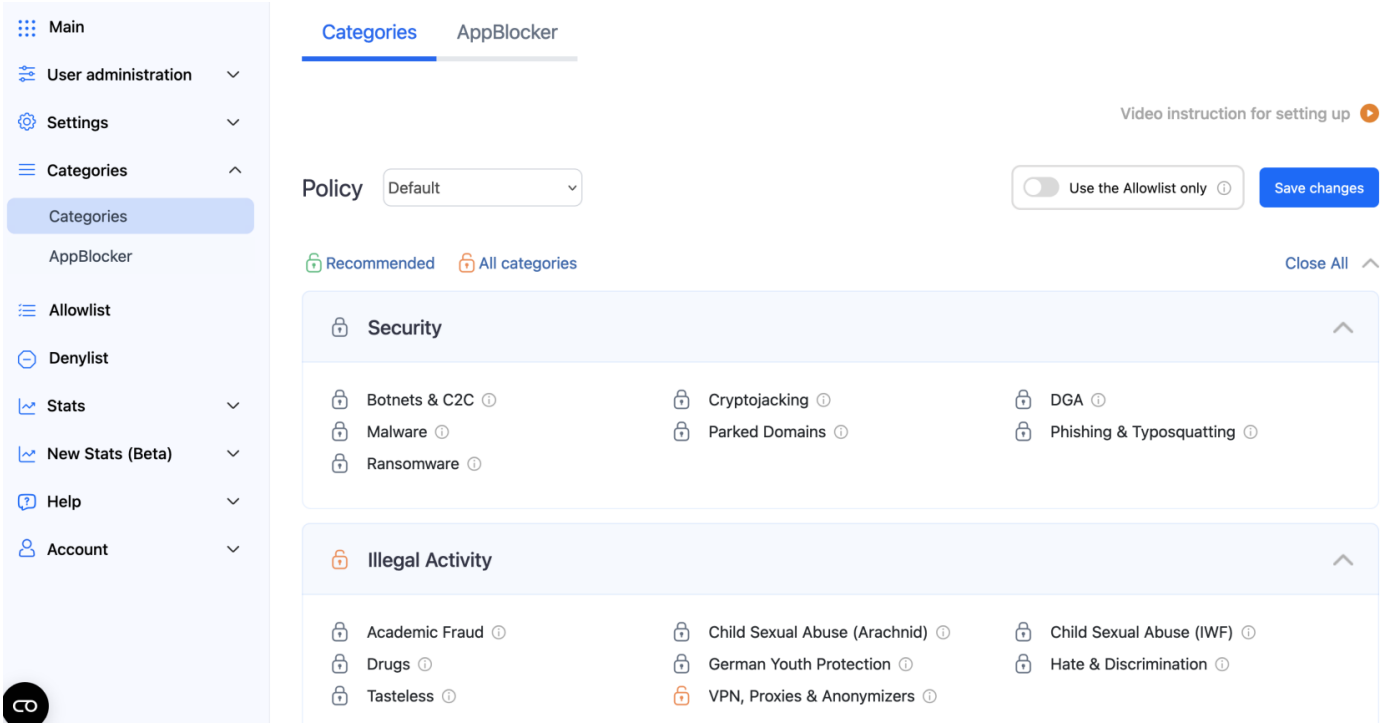
Additional settings

To ensure the Agent was installed correctly, please navigate to the "**Settings**" tab in the SafeDNS Dashboard and scroll down to the bottom.

If you see the record with the Device name and your IP address, it means that the filtering is working.

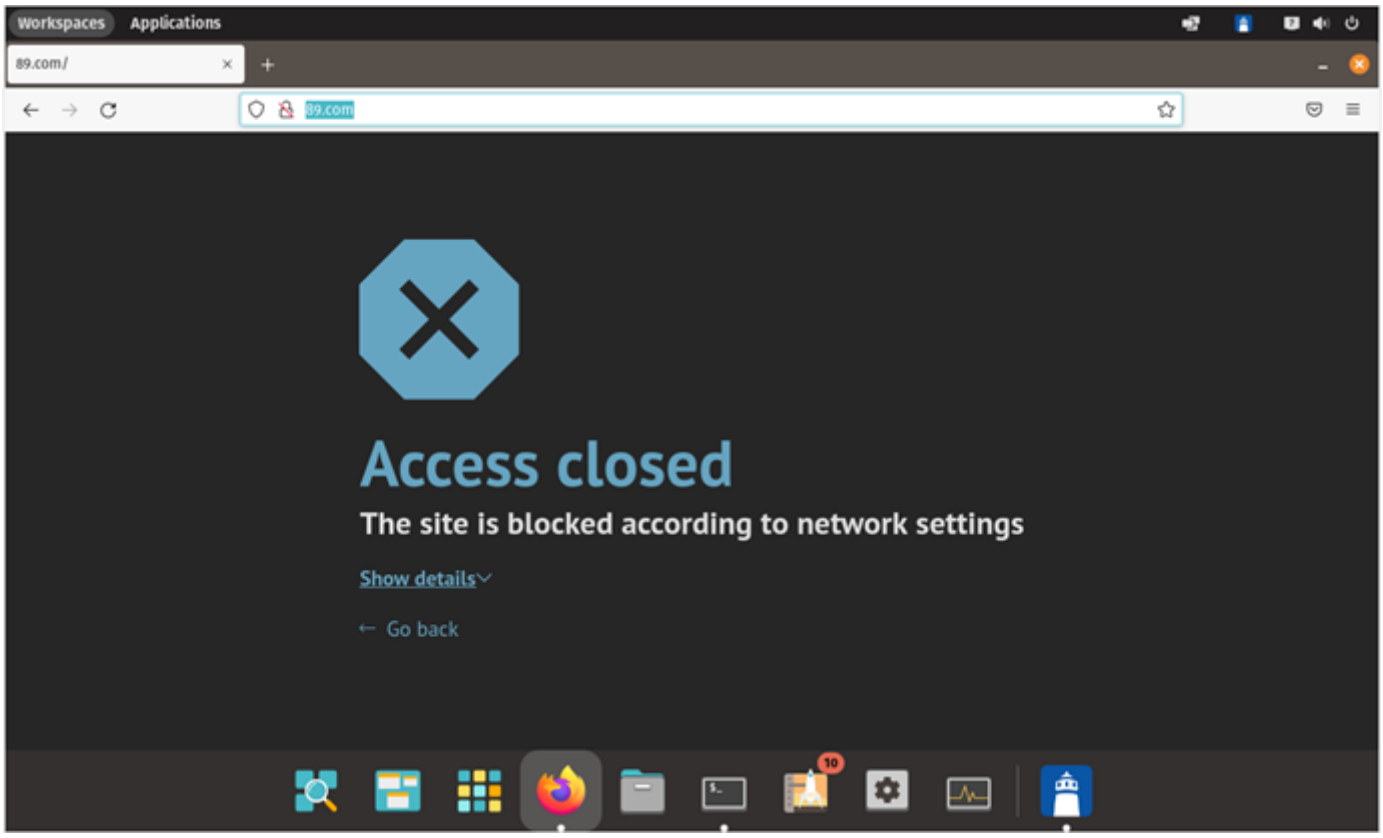


After that, you can adjust the filtering Policy according to your needs. You can select categories to block here.
Don't forget to click the "Save changes" button.



The setup is complete!

A blocked website will display an error message that the Access is closed:



If the filtering doesn't work according to your policy settings, clear the cache of your browser.

> Please note, that settings take 5-7 minutes to apply.
> Stats and filtering status update every 10 minutes.

Uninstallation

.rpm package

Use the following command in the Terminal:

```
sudo rpm -e agentsafedns
```

To remove the config file, manually delete the following folder:

```
/etc/agentsafedns
```

Enter **"y"** if prompted to confirm the Agent removal.

.deb package

Use the following command in the Terminal:

```
sudo apt-get remove agentsafedns
```

To remove the config file, use the following command:

```
sudo apt-get purge agentsafedns
```

Enter **"y"** if prompted to confirm the Agent removal.

Revision #13
Created 2022-08-28 21:31:46 UTC
Updated 2026-02-04 12:14:49 UTC by Val Redman